

Problem Framing

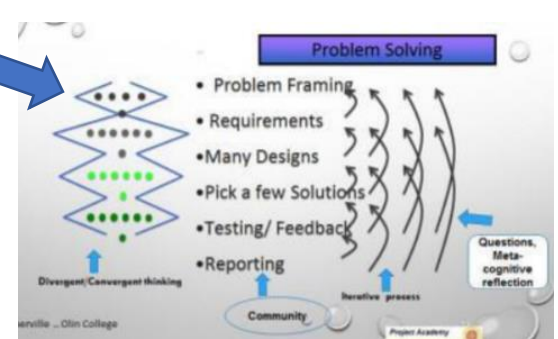
TEAM _____

Session 3 ... date _____

Problem Framing:

The Problem Is “To Know What the Problem Is”

The definition of the problem will be the focal point of all your problem-solving efforts. As such, it makes sense to devote as much attention and dedication to problem definition as possible. What usually happens is that as soon as we have a problem to work on we're so eager to get to solutions that we neglect spending any time refining it.



What most of us don't realize — and what supposedly Einstein might have been alluding to — is that **the quality of the solutions we come up with will be in direct proportion to the quality of the description of the problem we're trying to solve.** Not only will your solutions be more abundant and of higher quality, but they'll be achieved much, much more easily. Most importantly, you'll have the confidence to be tackling a worthwhile problem.

Initial problem chosen _____

Rephrase the problem: Think about different ways to phrase the problem
The five Whys Why is this a problem? Answer and then ask why and do this 4 more times
Could we create a Map of the problem? (inter-connection of parts)
Discuss ... Does it make sense? How would different groups think of this? Challenge your assumptions ...

Final problem to work on: _____

Problem Framing

